

Liaison Officer (LNO)

Description

Serve as liaison between HHS/CCRF and other federal agencies (FEMA, FBI, HHS, DHS, etc) or non-governmental agencies. Provide briefings to officials at all levels and will be responsible for representing CCRF and HHS interests.

Skills

- Demonstrate working knowledge of the Stafford Act and the Federal Response Plan; and HHS's roles and responsibilities respective to it.
- Demonstrate knowledge of the typical stages in implementation of the Federal Response Plan, with particular emphasis on HHS headquarters and Regional Office actions.
- Demonstrate familiarity and comfort with key agencies, organizations, and disaster management/decision-maker positions by using special language and acronyms commonly employed in disaster response.
- Describe the entities where a CCRF officer may serve as a liaison (e.g., Department of Homeland Security, American Red Cross, HHS Command Center, FEMA EST, FBI SIOC).
- Describe the roles and responsibilities of key State and Federal organizations engaged in disaster response activities.
- Demonstrate the ability to prepare a mission task order, situation report, and/or a Powerpoint presentation demonstrating knowledge of the assets of ESF #8 or CCRF.
- Demonstrate knowledge in addressing public information issues.
- Identify common psychological reactions to stress on the part of disaster response workers, and describe several strategies useful in coping with stress on-site and upon return to the normal duty station.
- Manage stress and adapts to changing situations.
- Understand professional limitations in knowledge, skills and ability, and seek appropriate assistance when needed.

Qualifier

CCRF Liaison Officer course.

Other Indicators

Experience in the administration and/or management of public health-related programs.

Completion of FEMA disaster assessment related courses.

Advanced education in public health (i.e., MPH), environmental health, health administration.

Emergency Manager courses.

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